It is essential and recommended to keep your projector up-to-date with the latest Android TV system software. This allows you to take advantage of the latest features, application improvements and bug fixes. For more details about system upgrade instruction and improvements, please read through the following:

Bug and feature improvements with v11.1.0.62 (Android TV 11)

- Add power detection for MCU update, only allow updates with more than 20% battery level.
- Remove basic mode to fix potential black screen issue.
- Fixed audio menu crash when in Spanish and Italian settings.

Before system update

- Please connect your projector to the Internet to receive up-to-date system firmware
- Please make sure to plug in the AC power for a stable power supply
- Please update all your apps before installing new Google TV system

Things to note for the system update:

- The system update time is approximately 15 minutes when the bandwidth is around 20 Mbps.
- Make sure to connect your projector to a stable AC power outlet before beginning the process. Do not use portable power sources or battery power
- Stay in the update screen and do not change screens while the process is ongoing
- Your projector will restart during and after the update process until you see the Google TV main screen again
- Please update Google TV system by following instruction

- 1. Go to "Settings" at Home Screen of Google TV
- 2. Click "All setting"
- 3. Go to "System" and select "About"
- 4. Click "System Update"
- 5. Click "Check for update"
- 6. Click "Restart now" to complete the update

Note:

The GV50's Google TV OTA FW update service is now available, please be noted that you might not receive the update notice from the notification of the dashboard function when reading this Google TV update notice due to the update policy and process management from Google, even if you have tried "Check for update" in settings. If you still do not receive the update notice from Google TV a month after this Google TV update notice is released, please contact BenQ in your area for further assistance.

Please also be noted reconnection and reactivation could be required for Bluetooth device, remote control pairing, wireless projection, and network after system update.

--- Document Ends ---